

		Altanora
Solution Type	Own Solution	Citrix
Solution Name	vDeskWorks	Altanora
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	80 / 90 / 130 / 275 GB
User Profile Disk (UPD)	25 / 50 / 100 GB and more	10 / 25 / 50 / 75 GB and more
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Altanora
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2019 / Server 2022 / Linux
Protocol	RDP	Citrix ICA / HDX
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	N/A
Users	Unlimited Users	Scalable
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDeskWorks	Altanora
Active Directory Services	Free	Yes
On-Prem Active Directory Sync	Free	Yes
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA & Device Fingerprinting
Customized Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Add-On
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	Add-On
CLIENT PLATFORMS	vDeskWorks	Altanora
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Altanora
Ipsec Site to Site VPN	Free	Yes
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	Included
Environment Management	vDeskWorks	Altanora
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Altanora
Hidden Charges	No	Yes
TRIALS	vDeskWorks	Altanora
Free Testing Account	Yes	No
Product Demo	Yes	Yes
Paid POC	Yes	No
TECHNICAL SUPPORT	vDeskWorks	Altanora
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	Altanora
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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