

 Buchanan		
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Buchanan
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYO
RAM	4 / 8 / 16 / 32 / 64 / 128GB and more / BYOL	Custom / BYO
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYO
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Buchanan
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	N/A
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✗
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	N/A
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	N/A
SECURITY FEATURES	vDeskWorks	Buchanan
Active Directory Services	Free	N/A
On-Prem Active Directory Sync	Free	N/A
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA
Customized Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Add-On
Automatic Backup (Snapshots)	✓	Add-On
DNS Filtering	✓	N/A
Dedicated Firewall	✓	Extra Cost
CLIENT PLATFORMS	vDeskWorks	Buchanan
Windows 7 / 8.x / 10	✓	✓
Linux	✓	N/A
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Buchanan
Ipssec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	Included
Environment Management	vDeskWorks	Buchanan
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Buchanan
Hidden Charges	No	N/A
TRIALS	vDeskWorks	Buchanan
Free Testing Account	Yes	N/A
Product Demo	Yes	N/A
Paid POC	Yes	N/A
TECHNICAL SUPPORT	vDeskWorks	Buchanan
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	Buchanan
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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