	vDesk.works	CybeleSoft
Solution Type	Own Solution	Thinfinity Remote Workspace
Solution Name	vDesk.works	Azure / AWS
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	N/A
User Profile Disk (UPD)	25 / 50 / 100 GB and more	50 GB
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	**vDesk.works**	**CybeleSoft**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Linux
Protocol	RDP	RDP
Load Balancing	✔	✔
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	✔
Unlimited Users	✔	Up to 64 users
Sub Domain	Included with SSL	✖
Simplified Deployment	✔	✖
Storage Type	Included Enterprise SSD over RAID 10	N/A
SECURITY FEATURES	**vDesk.works**	**CybeleSoft**
Active Directory Services	Free	✔
On-Prem Active Directory Sync	Free	✔
Multifactor Authentication	Mail MFA & Device Fingerprinting	✔
Custom Lockdown Policies	✔	✔
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✔	✔
DNS Filtering	✔	N/A
Dedicated Firewall	✔	N/A
CLIENT PLATFORMS	**vDesk.works**	**CybeleSoft**
Windows 7 / 8.x / 10	✔	✖
Linux	✔	✖
MAC	✔	✖
IOS / Android	✔	iOS Only
Chromebook	✔	✖
HTML5 Based Web Browser	✔	✔
ON DEMAND (NO EXTRA COST)	**vDesk.works**	**CybeleSoft**
IPsec Site to Site VPN	Free	✖
IP Based Content Filtering	✔	N/A
Management Console	Included for Above 25 Users	✔
Environment Management	vDesk.works	✔
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDesk.works	Yes
Hidden Charges	No	No
TRIALS	**vDesk.works**	**CybeleSoft**
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	**vDesk.works**	**CybeleSoft**
Live Chat	✔	✖
Email Support	✔	✖
Ticketing Support	✔	✖
Phone Support	✔	✔
Remote Session Support	Free of Cost	✖
ADD-ON SERVICES	**vDesk.works**	**CybeleSoft**
Capture Screenshots	✔	✖
Capture Keystrokes	✔	✖
Capture Mouse Clicks	✔	✖
Track Productivity	✔	✖
Capture Screen Video Recording	✔	✖