

 ITGlobal		
Solution Type	Own Solution	VM Horizan
Solution Name	vDeskWorks	ITGlobal
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128GB and more / BYOL	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	vDeskWorks	ITGlobal
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 19
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365 , Office 2016 / 2019, Open Office / BYOL	Microsoft Office 2019 package
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	N/A
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	vDeskWorks	ITGlobal
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	Mail MFA
Customized Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Windows Defender & Kaspersky antivirus
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	N/A
CLIENT PLATFORMS	vDeskWorks	ITGlobal
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
iOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	ITGlobal
Ipssec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	ITGlobal
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by ITGlobal
Hidden Charges	No	No
TRIALS	vDeskWorks	ITGlobal
Free Testing Account	✓	✓
Product Demo	✓	✓
Paid POC	✓	✓
TECHNICAL SUPPORT	vDeskWorks	ITGlobal
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	ITGlobal
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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