| | vDesk works | Concero |
|---|---|---|
| Solution Type | Own Solution | Citrix Partner |
| Solution Name | vDeskWorks | Concero |
| CPU (vCores) | 2 / 4 / 8 / 16 / 32 vCores and more / BYOL | 2 / 4 / 8 / 16 / 32 vCores and more / BYOL |
| RAM | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL |
| OS Drive | 128 / 256 / 512 / 1024 GB and more / BYOL | 128 / 256 / 512 / 1024 GB and more / BYOL |
| User Profile Disk (UPD) | 25 / 50 / 100 GB and more | 25 / 50 GB and more |
| Shared Storage | 128 GB Included for above 50 Users | Extra Cost |
| Bandwidth | Un-Metered | Metered |
| **FEATURES** | **vDeskWorks** | **Concero** |
| Operating System | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 | Windows 10 / Windows 11 |
| Protocol | RDP | PCoIP |
| Load Balancing | ✔ | ✔ |
| Application Publishing | ✔ | ✔ |
| Office Suite | Office 365, Office 2016 / 2019,Open Office / BYOL | Office 365 / BYOL |
| VDI (Single Session) | ✔ | ✔ |
| DaaS (Multi Session) | ✔ | ✔ |
| Printing Redirection | ✔ | ✔ |
| Users | Unlimited Users | Scaleable |
| Sub Domain | Included with SSL | ✖ |
| Simplified Deployment | ✔ | ✔ |
| Storage Type | Included Enterprise SSD over RAID 10 | SSD / HDD |
| **SECURITY FEATURES** | **vDeskWorks** | **Concero** |
| Active Directory Services | Free | ✔ |
| On-Prem Active Directory Sync | Free | ✔ |
| Multifactor Authentication | Mail MFA & Device Fingerprinting | ✔ |
| Custom Lockdown Policies | ✔ | ✔ |
| Endpoint Protection | Webroot & Windows Defender | Windows Defender |
| Automatic Backup (Snapshots) | ✔ | Extra Cost |
| DNS Filtering | ✔ | Extra Cost |
| Dedicated Firewall | ✔ | Extra Cost |
| **CLIENT PLATFORMS** | **vDeskWorks** | **Concero** |
| Windows 7 / 8.x / 10 | ✔ | ✔ |
| Linux | ✔ | ✔ |
| MAC | ✔ | ✔ |
| IOS / Android | ✔ | ✔ |
| Chromebook | ✔ | ✔ |
| HTML5 Based Web Browser | ✔ | ✔ |
| **ON DEMAND (NO EXTRA COST)** | **vDeskWorks** | **Concero** |
| IPsec Site to Site VPN | Free | N/A |
| IP Based Content Filtering | ✔ | ✔ |
| Management Console | Included for Above 25 Users | N/A |
| Environment Management | vDeskWorks | Concero |
| Technical Skill Required | No | Yes |
| Environment Setup | Included | Included |
| Fully Managed Support | Managed by vDeskWorks | Managed by Concero |
| Hidden Charges | No | No |
| **TRIALS** | **vDeskWorks** | **Concero** |
| Free Testing Account | Yes | Yes |
| Product Demo | Yes | Yes |
| Paid POC | Yes | Yes |
| **TECHNICAL SUPPORT** | **vDeskWorks** | **Concero** |
| Live Chat | ✔ | ✖ |
| Email Support | ✔ | ✔ |
| Ticketing Support | ✔ | ✔ |
| Phone Support | ✔ | ✔ |
| Remote Session Support | Free of Cost | N/A |
| **ADD-ON SERVICES** | **vDeskWorks** | **Concero** |
| Capture Screenshots | ✔ | ✖ |
| Capture Keystrokes | ✔ | ✖ |
| Capture Mouse Clicks | ✔ | ✖ |
| Track Productivity | ✔ | ✖ |
| Capture Screen Video Recording | ✔ | ✖ |