	vDesk works	Data First
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Datafirst
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Un-Metered
FEATURES	**vDeskWorks**	**Data First**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✅	✅
Application Publishing	✅	✅
Office Suite	Office 365 , Office 2016 / 2019, Open Office / BYOL	Office 2016 / 2019 / BYOL
VDI (Single Session)	✅	✅
DaaS (Multi Session)	✅	✅
Printing Redirection	✅	✅
Users	Unlimited Users	Limited
Sub Domain	Included with SSL	❌
Simplified Deployment	✅	✅
Storage Type	Included Enterprise SSD over RAID 10	SSD and HHD
SECURITY FEATURES	**vDeskWorks**	**Data First**
Active Directory Services	Free	✅
On-Prem Active Directory Sync	Free	✅
Multifactor Authentication	Mail MFA & Device Fingerprinting	✅
Custom Lockdown Policies	✅	❌
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✅	✅
DNS Filtering	✅	N/A
Dedicated Firewall	✅	N/A
CLIENT PLATFORMS	**vDeskWorks**	**Data First**
Windows 7 / 8.x / 10	✅	✅
Linux	✅	❌
MAC	✅	✅
IOS / Android	✅	✅
Chromebook	✅	✅
HTML5 Based Web Browser	✅	✅
ON DEMAND (NO EXTRA COST)	**vDeskWorks**	**Data First**
IPsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✅	❌
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	Datafirst
Technical Skill Required	No	Low
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Datafirst
Hidden Charges	No	No
TRIALS	**vDeskWorks**	**Data First**
Free Testing Account	Yes	No
Product Demo	Yes	No
Paid POC	Yes	No
TECHNICAL SUPPORT	**vDeskWorks**	**Data First**
Live Chat	✅	❌
Email Support	✅	✅
Ticketing Support	✅	✅
Phone Support	✅	✅
Remote Session Support	Free of Cost	✅
ADD-ON SERVICES	**vDeskWorks**	**Data First**
Capture Screenshots	✅	❌
Capture Keystrokes	✅	❌
Capture Mouse Clicks	✅	❌
Track Productivity	✅	❌
Capture Screen Video Recording	✅	❌

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