	vDesk works	Desktop365
Solution Type	Own Solution	Microsoft AVD
Solution Name	vDeskWorks	Desktop365
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	**vDeskWorks**	**Desktop365**
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✔	Paid
Application Publishing	✔	✔
Office Suite	Office 365, Office 2016 / 2019,Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✔	✔
DaaS (Multi Session)	✔	✔
Printing Redirection	✔	✔
Users	Unlimited Users	Scaleable
Sub Domain	Included with SSL	✘
Simplified Deployment	✔	✔
Storage Type	Included Enterprise SSD over RAID 10	SSD
SECURITY FEATURES	**vDeskWorks**	**Desktop365**
Active Directory Services	Free	✔
On-Prem Active Directory Sync	Free	✔
Multifactor Authentication	Mail MFA & Device Fingerprinting	✔
Custom Lockdown Policies	✔	✘
Endpoint Protection	Webroot & Windows Defender	Trend Mirco
Automatic Backup (Snapshots)	✔	Extra Cost
DNS Filtering	✔	Extra Cost
Dedicated Firewall	✔	Add-On
CLIENT PLATFORMS	**vDeskWorks**	**Desktop365**
Windows 7 / 8.x / 10	✔	✔
Linux	✔	✔
MAC	✔	✔
IOS / Android	✔	✔
Chromebook	✔	✔
HTML5 Based Web Browser	✔	✔
ON DEMAND (NO EXTRA COST)	**vDeskWorks**	**Desktop365**
IPsec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✔	✘
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	Desktop365
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Desktop365
Hidden Charges	No	No
TRIALS	**vDeskWorks**	**Desktop365**
Free Testing Account	Yes	N/A
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	**vDeskWorks**	**Desktop365**
Live Chat	✔	✘
Email Support	✔	✔
Ticketing Support	✔	✔
Phone Support	✔	✔
Remote Session Support	Free of Cost	N/A
ADD-ON SERVICES	**vDeskWorks**	**Desktop365**
Capture Screenshots	✔	✘
Capture Keystrokes	✔	✘
Capture Mouse Clicks	✔	✘
Track Productivity	✔	✘
Capture Screen Video Recording	✔	✘

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