

Solution Type	Own Solution	Citrix / Vmware / Azure
Solution Name	vDeskWorks	Frontier
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Frontier
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Server 2025	Windows 10 / Windows 11
Protocol	RDP	PCoIP / RDP
Load Balancing	✓	N/A
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Unlimited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD & HDD
SECURITY FEATURES	vDeskWorks	Frontier
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	N/A
DNS Filtering	✓	✗
Dedicated Firewall	✓	Extra Cost
CLIENT PLATFORMS	vDeskWorks	Frontier
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Frontier
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✗
Environment Management	vDeskWorks	Frontier
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Frontier
Hidden Charges	No	No
TRIALS	vDeskWorks	Frontier
Free Testing Account	Yes	No
Product Demo	Yes	No
Paid POC	Yes	No
TECHNICAL SUPPORT	vDeskWorks	Frontier
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	Frontier
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

Note: All product names, logos, and brands are property of their respective owners. All company, product and service names used in this website are for identification purposes only. Use of these names, trademarks and brands does not imply endorsement.