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|-------------------------|---|---------------|
| Solution Type | Own Solution | Own Solution |
| Solution Name | vDeskWorks | Gravity USA |
| CPU (vCores) | 2 / 4 / 8 / 16 / 32 vCores and more / BYOL | Custom / BYOL |
| RAM | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL | Custom / BYOL |
| OS Drive | 128 / 256 / 512 / 1024 GB and more / BYOL | Custom / BYOL |
| User Profile Disk (UPD) | 25 / 50 / 100 GB and more | N/A |
| Shared Storage | 128 GB Included for above 50 Users | N/A |
| Bandwidth | Un-Metered | Metered |

| FEATURES | vDeskWorks | Gravity Systems |
|------------------------|---|-------------------------|
| Operating System | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Server 2025 | Windows 10 / Windows 11 |
| Protocol | RDP | RDP |
| Load Balancing | ✓ | ✗ |
| Application Publishing | ✓ | ✗ |
| Office Suite | Office 365, Office 2016 / 2019, Open Office / BYOL | Office 365 |
| VDI (Single Session) | ✓ | ✓ |
| DaaS (Multi Session) | ✓ | ✓ |
| Printing Redirection | ✓ | ✗ |
| Users | Unlimited Users | ✓ |
| Sub Domain | Included with SSL | ✗ |
| Simplified Deployment | ✓ | ✓ |
| Storage Type | Included Enterprise SSD over RAID 10 | ✗ |

| SECURITY FEATURES | vDeskWorks | Gravity Systems |
|-------------------------------|----------------------------------|------------------|
| Active Directory Services | Free | ✓ |
| On-Prem Active Directory Sync | Free | ✓ |
| Multifactor Authentication | Mail MFA & Device Fingerprinting | ✓ |
| Custom Lockdown Policies | ✓ | ✗ |
| Endpoint Protection | Webroot & Windows Defender | Windows Defender |
| Automatic Backup (Snapshots) | ✓ | ✓ |
| DNS Filtering | ✓ | ✓ |
| Dedicated Firewall | ✓ | ✓ |

| CLIENT PLATFORMS | vDeskWorks | Gravity Systems |
|-------------------------|------------|-----------------|
| Windows 7 / 8.x / 10 | ✓ | ✓ |
| Linux | ✓ | ✗ |
| MAC | ✓ | ✓ |
| IOS / Android | ✓ | ✓ |
| Chromebook | ✓ | ✓ |
| HTML5 Based Web Browser | ✓ | ✓ |

| ON DEMAND (NO EXTRA COST) | vDeskWorks | Gravity Systems |
|----------------------------|-----------------------------|------------------------|
| IPsec Site to Site VPN | Free | ✓ |
| IP Based Content Filtering | ✓ | ✓ |
| Management Console | Included for Above 25 Users | ✗ |
| Environment Management | vDeskWorks | Gravity USA |
| Technical Skill Required | No | No |
| Environment Setup | Included | Included |
| Fully Managed Support | Managed by vDeskWorks | Managed by Gravity USA |
| Hidden Charges | No | No |

| TRIALS | vDeskWorks | Gravity Systems |
|----------------------|------------|-----------------|
| Free Testing Account | Yes | Yes |
| Product Demo | Yes | Yes |
| Paid POC | Yes | Yes |

| TECHNICAL SUPPORT | vDeskWorks | Gravity Systems |
|------------------------|--------------|-----------------|
| Live Chat | ✓ | ✓ |
| Email Support | ✓ | ✓ |
| Ticketing Support | ✓ | ✗ |
| Phone Support | ✓ | ✓ |
| Remote Session Support | Free of Cost | ✓ |

| ADD-ON SERVICES | vDeskWorks | Gravity Systems |
|--------------------------------|------------|-----------------|
| Capture Screenshots | ✓ | ✗ |
| Capture Keystrokes | ✓ | ✗ |
| Capture Mouse Clicks | ✓ | ✗ |
| Track Productivity | ✓ | ✗ |
| Capture Screen Video Recording | ✓ | ✗ |

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