

| <div><div><div><div></div><div>Desk</div><div>works</div></div></div><div>Hardin</div></div>                                                                                                                                                                |                                                                                 |                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------|
| Solution Type                                                                                                                                                                                                                                               | Own Solution                                                                    | Own Solution              |
| Solution Name                                                                                                                                                                                                                                               | vDeskWorks                                                                      | Hardin Tech               |
| CPU (vCores)                                                                                                                                                                                                                                                | 2 / 4 / 8 / 16 / 32 vCores and more / BYOL                                      | Custom / BYOL             |
| RAM                                                                                                                                                                                                                                                         | 4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL                                   | Custom / BYOL             |
| OS Drive                                                                                                                                                                                                                                                    | 128 / 256 / 512 / 1024 GB and more / BYOL                                       | Custom / BYOL             |
| User Profile Disk (UPD)                                                                                                                                                                                                                                     | 25 / 50 / 100 GB and more                                                       | 25 / 50 / 100 GB and more |
| Shared Storage                                                                                                                                                                                                                                              | 128 GB Included for above 50 Users                                              | N/A                       |
| Bandwidth                                                                                                                                                                                                                                                   | Un-Metered                                                                      | Metered                   |
| FEATURES                                                                                                                                                                                                                                                    | vDeskWorks                                                                      | Hardin                    |
| Operating System                                                                                                                                                                                                                                            | Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Server 2025 | Windows 10 / Windows 11   |
| Protocol                                                                                                                                                                                                                                                    | RDP                                                                             | RDP                       |
| Load Balancing                                                                                                                                                                                                                                              | ✓                                                                               | ✓                         |
| Application Publishing                                                                                                                                                                                                                                      | ✓                                                                               | ✓                         |
| Office Suite                                                                                                                                                                                                                                                | Office 365, Office 2016 / 2019, Open Office / BYOL                              | N/A                       |
| VDI (Single Session)                                                                                                                                                                                                                                        | ✓                                                                               | ✓                         |
| DaaS (Multi Session)                                                                                                                                                                                                                                        | ✓                                                                               | ✓                         |
| Printing Redirection                                                                                                                                                                                                                                        | ✓                                                                               | ✓                         |
| Users                                                                                                                                                                                                                                                       | Unlimited Users                                                                 | Unlimited Users           |
| Sub Domain                                                                                                                                                                                                                                                  | Included with SSL                                                               | ✗                         |
| Simplified Deployment                                                                                                                                                                                                                                       | ✓                                                                               | ✓                         |
| Storage Type                                                                                                                                                                                                                                                | Included Enterprise SSD over RAID 10                                            | SDD & HDD                 |
| SECURITY FEATURES                                                                                                                                                                                                                                           | vDeskWorks                                                                      | Hardin                    |
| Active Directory Services                                                                                                                                                                                                                                   | Free                                                                            | ✓                         |
| On-Prem Active Directory Sync                                                                                                                                                                                                                               | Free                                                                            | ✓                         |
| Multifactor Authentication                                                                                                                                                                                                                                  | Mail MFA & Device Fingerprinting                                                | ✓                         |
| Custom Lockdown Policies                                                                                                                                                                                                                                    | ✓                                                                               | ✗                         |
| Endpoint Protection                                                                                                                                                                                                                                         | Webroot & Windows Defender                                                      | Windows Defender          |
| Automatic Backup (Snapshots)                                                                                                                                                                                                                                | ✓                                                                               | ✓                         |
| DNS Filtering                                                                                                                                                                                                                                               | ✓                                                                               | ✗                         |
| Dedicated Firewall                                                                                                                                                                                                                                          | ✓                                                                               | ✓                         |
| CLIENT PLATFORMS                                                                                                                                                                                                                                            | vDeskWorks                                                                      | Hardin                    |
| Windows 7 / 8.x / 10                                                                                                                                                                                                                                        | ✓                                                                               | ✓                         |
| Linux                                                                                                                                                                                                                                                       | ✓                                                                               | ✗                         |
| MAC                                                                                                                                                                                                                                                         | ✓                                                                               | ✓                         |
| IOS / Android                                                                                                                                                                                                                                               | ✓                                                                               | ✓                         |
| Chromebook                                                                                                                                                                                                                                                  | ✓                                                                               | ✓                         |
| HTML5 Based Web Browser                                                                                                                                                                                                                                     | ✓                                                                               | ✓                         |
| ON DEMAND (NO EXTRA COST)                                                                                                                                                                                                                                   | vDeskWorks                                                                      | Hardin                    |
| IPsec Site to Site VPN                                                                                                                                                                                                                                      | Free                                                                            | ✓                         |
| IP Based Content Filtering                                                                                                                                                                                                                                  | ✓                                                                               | ✗                         |
| Management Console                                                                                                                                                                                                                                          | Included for Above 25 Users                                                     | ✗                         |
| Environment Management                                                                                                                                                                                                                                      | vDeskWorks                                                                      | Hardin Tech               |
| Technical Skill Required                                                                                                                                                                                                                                    | No                                                                              | Yes                       |
| Environment Setup                                                                                                                                                                                                                                           | Included                                                                        | Included                  |
| Fully Managed Support                                                                                                                                                                                                                                       | Managed by vDeskWorks                                                           | Managed by Hardin         |
| Hidden Charges                                                                                                                                                                                                                                              | No                                                                              | No                        |
| TRIALS                                                                                                                                                                                                                                                      | vDeskWorks                                                                      | Hardin                    |
| Free Testing Account                                                                                                                                                                                                                                        | Yes                                                                             | No                        |
| Product Demo                                                                                                                                                                                                                                                | Yes                                                                             | Yes                       |
| Paid POC                                                                                                                                                                                                                                                    | Yes                                                                             | Yes                       |
| TECHNICAL SUPPORT                                                                                                                                                                                                                                           | vDeskWorks                                                                      | Hardin                    |
| Live Chat                                                                                                                                                                                                                                                   | ✓                                                                               | ✓                         |
| Email Support                                                                                                                                                                                                                                               | ✓                                                                               | ✓                         |
| Ticketing Support                                                                                                                                                                                                                                           | ✓                                                                               | ✓                         |
| Phone Support                                                                                                                                                                                                                                               | ✓                                                                               | ✓                         |
| Remote Session Support                                                                                                                                                                                                                                      | Free of Cost                                                                    | ✓                         |
| ADD-ON SERVICES                                                                                                                                                                                                                                             | vDeskWorks                                                                      | Hardin                    |
| Capture Screenshots                                                                                                                                                                                                                                         | ✓                                                                               | ✗                         |
| Capture Keystrokes                                                                                                                                                                                                                                          | ✓                                                                               | ✗                         |
| Capture Mouse Clicks                                                                                                                                                                                                                                        | ✓                                                                               | ✗                         |
| Track Productivity                                                                                                                                                                                                                                          | ✓                                                                               | ✗                         |
| Capture Screen Video Recording                                                                                                                                                                                                                              | ✓                                                                               | ✗                         |
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