

		ProgressiveITServices
Solution Type	Own Solution	Own Solution
Solution Name	vDesk.works	ProgressiveITServices
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	Custom
Bandwidth	Un-Metered	Un-Metered
FEATURES		
	vDesk.works	ProgressiveITServices
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows Server 2019/ Server 2022
Protocol	RDP	RDP
Load Balancing	✓	✗
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✗
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	N/A
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD
SECURITY FEATURES		
	vDesk.works	ProgressiveITServices
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✗
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✓
Dedicated Firewall	✓	✓
CLIENT PLATFORMS		
	vDesk.works	ProgressiveITServices
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✗
ON DEMAND (NO EXTRA COST)		
	vDesk.works	ProgressiveITServices
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDesk.works	ProgressiveITServices
Technical Skill Required	No	No
Environment Setup	Included	✓
Fully Managed Support	Managed by vDesk.works	✓
Hidden Charges	No	No
TRIALS		
	vDesk.works	ProgressiveITServices
Free Testing Account	Yes	N/A
Product Demo	Yes	Yes
Paid POC	Yes	✗
TECHNICAL SUPPORT		
	vDesk.works	ProgressiveITServices
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES		
	vDesk.works	ProgressiveITServices
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

Note: All product names, logos, and brands are property of their respective owners. All company, product and service names used in this website are for identification purposes only. Use of these names, trademarks and brands does not imply endorsement.