

 Proserveit		
Solution Type	Own Solution	Azure
Solution Name	vDeskWorks	Proserveit
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more	2/4/8/16/32 vCores and more
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more	4/8/16/32/64/128 GB and more
OS Drive	128 / 256 / 512 / 1024 GB and more	128/256/512/1024 GB and more
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25/50/100 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Proserveit
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10/Windows 11
Protocol	RDP	RDP
Load Balancing	✓	Paid
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Availability
Sub Domain	Included with SSL	✓
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD/HDD
SECURITY FEATURES	vDeskWorks	Proserveit
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	Extra Cost
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	Extra Cost
DNS Filtering	✓	Extra Cost
Dedicated Firewall	✓	Add-On
CLIENT PLATFORMS	vDeskWorks	Proserveit
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Proserveit
IPsec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	Proserveit
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Proserveit
Hidden Charges	No	No
TRIALS	vDeskWorks	Proserveit
Free Testing Account	Yes	✗
Product Demo	Yes	✗
Paid POC	Yes	✓
TECHNICAL SUPPORT	vDeskWorks	Proserveit
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	Paid
ADD-ON SERVICES	vDeskWorks	Proserveit
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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