

		Simply Clouds
Solution Type	Own Solution	Citrix
Solution Name	vDeskWorks	Simply Clouds Hosted Desktop
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOD	2 / 4 / 8 / 16 / 32 vCores and more / BYOD
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOD	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOD
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOD	128 / 256 / 512 / 1024 GB and more / BYOD
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Simply Clouds
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Server 2016 / Server 2019 / Server 2022
Protocol	RDP	HDX / ICA
Load Balancing	✓	Paid
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365, Office 2019 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Availability
Sub Domain	Included with SSL	N/A
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	HDD / SSD
SECURITY FEATURES	vDeskWorks	Simply Clouds
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	Add-On
Dedicated Firewall	✓	Add-On
CLIENT PLATFORMS	vDeskWorks	Simply Clouds
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Simply Clouds
IPsec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✓	Add-On
Management Console	Included for Above 25 Users	Included
Environment Management	vDeskWorks	Simply Clouds
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Simply Clouds
Hidden Charges	No	No
TRIALS	vDeskWorks	Simply Clouds
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	N/A
TECHNICAL SUPPORT	vDeskWorks	Simply Clouds
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	Simply Clouds
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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