



Smartx

Solution Type	Own Solution	Omniissa / Citrix Partner
Solution Name	vDeskWorks	Smartx
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Smartx
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✗
Printing Redirection	✓	✓
Users	Unlimited Users	Limited
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	HDD / SSD
SECURITY FEATURES	vDeskWorks	Smartx
Active Directory Services	Free	✗
On-Prem Active Directory Sync	Free	✗
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	Extra Cost
Dedicated Firewall	✓	✗
CLIENT PLATFORMS	vDeskWorks	Smartx
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Smartx
IPsec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	✗
Environment Management	vDeskWorks	Smartx
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Smartx
Hidden Charges	No	No
TRIALS	vDeskWorks	Smartx
Free Testing Account	Yes	Yes
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	vDeskWorks	Smartx
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	Smartx
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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