

 Synextra		
Solution Type	Own Solution	Azure
Solution Name	vDeskWorks	Synextra
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	2 / 4 / 8 / 16 / 32 vCores and more / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	128 / 256 / 512 / 1024 GB and more / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 / 100 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	Synextra
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Server 2025	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✓	Extra Cost
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SDD & HDD
SECURITY FEATURES	vDeskWorks	Synextra
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✗
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	Extra Cost
DNS Filtering	✓	✗
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDeskWorks	Synextra
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	Synextra
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	✗
Environment Management	vDeskWorks	Synextra
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Synextra
Hidden Charges	No	N/A
TRIALS	vDeskWorks	Synextra
Free Testing Account	Yes	✗
Product Demo	Yes	✓
Paid POC	Yes	✓
TECHNICAL SUPPORT	vDeskWorks	Synextra
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	Synextra
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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