

Desk works Upstack		
Solution Type	Own Solution	Brokered Solution
Solution Name	vDeskworks	Upstack
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom
Shared Storage	128 GB Included for above 50 Users	N/A
Bandwidth	Un-Metered	N/A
FEATURES	vDesk.works	Upstack
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2019 / Server 2012
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	N/A
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Highly Scalable
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD or HDD
SECURITY FEATURES	vDesk.works	Upstack
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	N/A
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	N/A
Dedicated Firewall	✓	N/A
CLIENT PLATFORMS	vDesk.works	Upstack
Windows 7 / 8.x / 10	✓	✓
Linux	✓	N/A
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDesk.works	Upstack
IPsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	✓
Environment Management	vDeskworks	Upstack
Technical Skill Required	No	Low
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskworks	Managed by upstack
Hidden Charges	No	No
TRIALS	vDesk.works	Upstack
Free Testing Account	Yes	No
Product Demo	Yes	No
Paid POC	Yes	No
TECHNICAL SUPPORT	vDesk.works	Upstack
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	N/A
ADD-ON SERVICES	vDesk.works	Upstack
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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