



All in IT

Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	All in IT
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	✗
Bandwidth	Un-Metered	Metered

FEATURES	vDeskWorks	All in IT
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✓	✓
Application Publishing	✓	✓
Office Suite	Office 365 , Office 2016 / 2019, Open Office / BYOL	Office 2016 / 2019 / BYOL
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	✓
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SSD / HDD

SECURITY FEATURES	vDeskWorks	All in IT
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	N/A
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	Extra Cost
Dedicated Firewall	✓	✓

CLIENT PLATFORMS	vDeskWorks	All in IT
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✗
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓

ON DEMAND (NO EXTRA COST)	vDeskWorks	All in IT
IPsec Site to Site VPN	Free	N/A
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDeskWorks	All in IT
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by All in IT
Hidden Charges	No	No

TRIALS	vDeskWorks	All in IT
Free Testing Account	Yes	✗
Product Demo	Yes	✓
Paid POC	Yes	✓

TECHNICAL SUPPORT	vDeskWorks	All in IT
Live Chat	✓	✓
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓

ADD-ON SERVICES	vDeskWorks	All in IT
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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