

Comparison Table: vDeskWorks vs Cox Business		
Key Features and Specifications		
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	Cox Business
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	Custom / BYOL
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Un-Metered
FEATURES		
vDeskWorks		
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022	Windows 10 / Windows 11 / Server 2019 / Server 2022
Protocol	RDP	RDP
Load Balancing	✓	Paid
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	Office 365
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Availability
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	SSD / HHD
SECURITY FEATURES		
vDeskWorks		
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	MFA with Duo
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Trend Micro
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	Add-Ons
Dedicated Firewall	✓	✓
CLIENT PLATFORMS		
vDeskWorks		
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)		
vDeskWorks		
IPsec Site to Site VPN	Free	✓
IP Based Content Filtering	✓	N/A
Management Console	Included for Above 25 Users	Included
Environment Management	vDeskWorks	Cox
Technical Skill Required	No	No
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by Cox
Hidden Charges	No	No
TRIALS		
vDeskWorks		
Free Testing Account	Yes	No
Product Demo	Yes	No
Paid POC	Yes	No
TECHNICAL SUPPORT		
vDeskWorks		
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✓
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES		
vDeskWorks		
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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