

 ebb3		
Solution Type	Own Solution	Citrix / Omnisca
Solution Name	vDeskWorks	ebb3
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 / 32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	25 / 50 GB and more
Shared Storage	128 GB Included for above 50 Users	Extra Cost
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	ebb3
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Server 2025	Windows 10 / Windows 11
Protocol	RDP	ICA / HDX
Load Balancing	✓	Paid
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	Enterprise SDD & HDD
SECURITY FEATURES	vDeskWorks	ebb3
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	✓
Multifactor Authentication	Mail MFA & Device Fingerprinting	✓
Custom Lockdown Policies	✓	N/A
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	Extra Cost
DNS Filtering	✓	Add-On
Dedicated Firewall	✓	Extra Cost
CLIENT PLATFORMS	vDeskWorks	ebb3
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	ebb3
IPsec Site to Site VPN	Free	Add-On
IP Based Content Filtering	✓	✓
Management Console	Included for Above 25 Users	✓
Environment Management	vDeskWorks	ebb3
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by ebb3
Hidden Charges	No	No
TRIALS	vDeskWorks	ebb3
Free Testing Account	Yes	No
Product Demo	Yes	Yes
Paid POC	Yes	N/A
TECHNICAL SUPPORT	vDeskWorks	ebb3
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	ebb3
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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