

		GCGcom
Solution Type	Own Solution	Own Solution
Solution Name	vDeskWorks	GCGcom
CPU (vCores)	2 / 4 / 8 / 16 / 32 vCores and more / BYOL	Custom / BYOL
RAM	4 / 8 / 16 /32 / 64 / 128 GB and more / BYOL	Custom / BYOL
OS Drive	128 / 256 / 512 / 1024 GB and more / BYOL	Custom / BYOL
User Profile Disk (UPD)	25 / 50 / 100 GB and more	N/A
Shared Storage	128 GB Included for above 50 Users	✗
Bandwidth	Un-Metered	Metered
FEATURES	vDeskWorks	GCGcom
Operating System	Windows 10 / Windows 11 / Server 2016 / Server 2019 / Server 2022 / Server 2025	Windows 10 / Windows 11
Protocol	RDP	RDP
Load Balancing	✓	✗
Application Publishing	✓	✓
Office Suite	Office 365, Office 2016 / 2019, Open Office / BYOL	N/A
VDI (Single Session)	✓	✓
DaaS (Multi Session)	✓	✓
Printing Redirection	✓	✓
Users	Unlimited Users	Limited Users
Sub Domain	Included with SSL	✗
Simplified Deployment	✓	✓
Storage Type	Included Enterprise SSD over RAID 10	HDD & SSD
SECURITY FEATURES	vDeskWorks	GCGcom
Active Directory Services	Free	✓
On-Prem Active Directory Sync	Free	N/A
Multifactor Authentication	Mail MFA & Device Fingerprinting	N/A
Custom Lockdown Policies	✓	✓
Endpoint Protection	Webroot & Windows Defender	Windows Defender
Automatic Backup (Snapshots)	✓	✓
DNS Filtering	✓	✗
Dedicated Firewall	✓	✓
CLIENT PLATFORMS	vDeskWorks	GCGcom
Windows 7 / 8.x / 10	✓	✓
Linux	✓	✓
MAC	✓	✓
IOS / Android	✓	✓
Chromebook	✓	✓
HTML5 Based Web Browser	✓	✓
ON DEMAND (NO EXTRA COST)	vDeskWorks	GCGcom
IPsec Site to Site VPN	Free	✗
IP Based Content Filtering	✓	✗
Management Console	Included for Above 25 Users	N/A
Environment Management	vDeskWorks	GCGcom
Technical Skill Required	No	Yes
Environment Setup	Included	Included
Fully Managed Support	Managed by vDeskWorks	Managed by GCGcom
Hidden Charges	No>	No
TRIALS	vDeskWorks	GCGcom
Free Testing Account	Yes	No
Product Demo	Yes	Yes
Paid POC	Yes	Yes
TECHNICAL SUPPORT	vDeskWorks	GCGcom
Live Chat	✓	✗
Email Support	✓	✓
Ticketing Support	✓	✗
Phone Support	✓	✓
Remote Session Support	Free of Cost	✓
ADD-ON SERVICES	vDeskWorks	GCGcom
Capture Screenshots	✓	✗
Capture Keystrokes	✓	✗
Capture Mouse Clicks	✓	✗
Track Productivity	✓	✗
Capture Screen Video Recording	✓	✗

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